

COMMUNITY PHARMACY PATIENT QUESTIONNAIRE



Areas of high performance



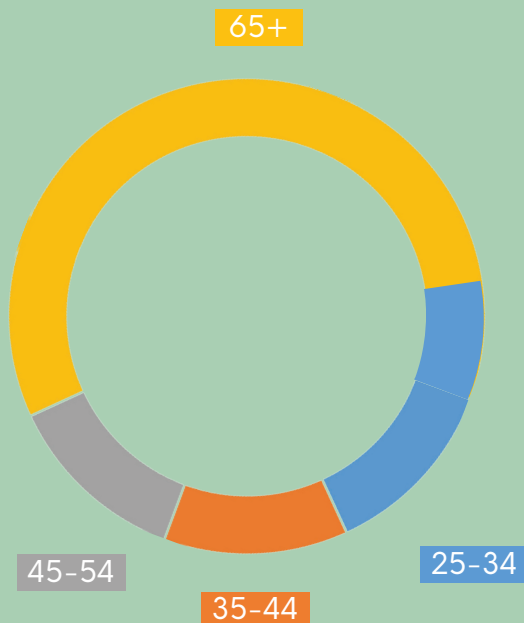
% of satisfied respondents

Areas of low performance



% of dissatisfied respondents

Age of respondent



Additional Comments

Areas within control of the pharmacy

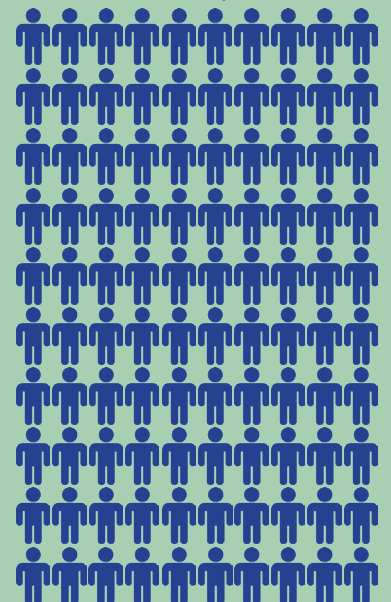
Tracking of orders

We are looking into a solution for patients to be able to trace their orders from ordering to delivery

Picking medication up

Patients are available to pick up their medication from a pharmacy closer to their location

Profile of respondent



- Respondents who use this pharmacy if possible
- Respondents who use this pharmacy as well as others
- Respondents who chose this pharmacy because it was convenient