

COMMUNITY PHARMACY PATIENT QUESTIONNAIRE

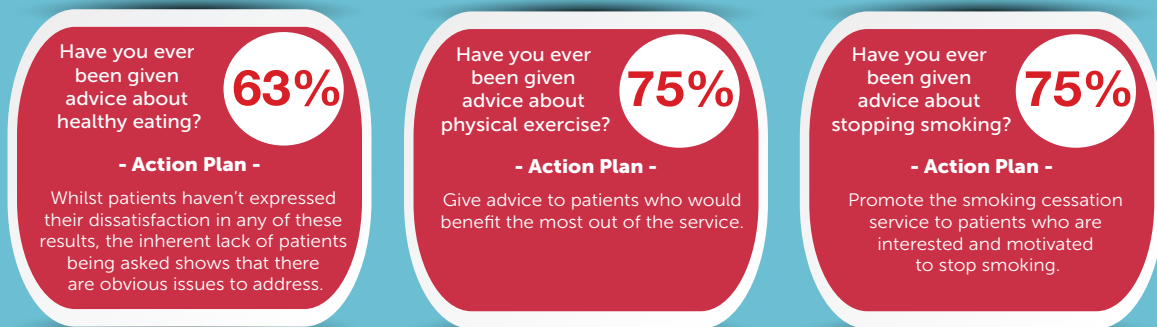


Areas of high performance



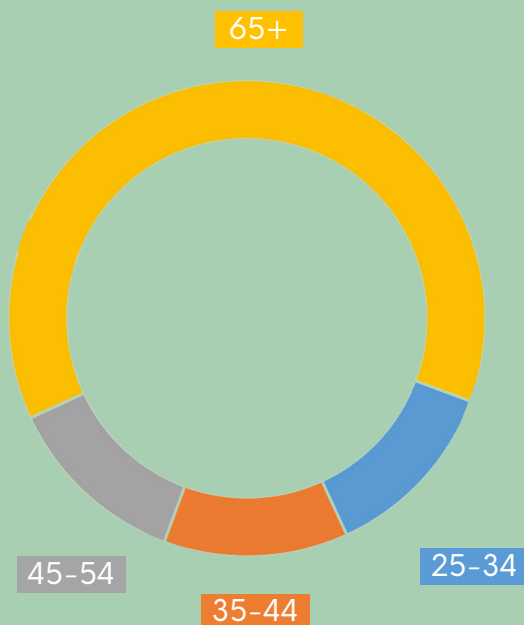
% of satisfied respondents

Areas of low performance



% of dissatisfied respondents

Age of respondent



Additional Comments

- Areas within control of the pharmacy**
 - Tracking of orders**
We are looking into a solution for patients to be able to trace their orders from ordering to delivery
 - Picking medication up**
Patients are available to pick up their medication from a pharmacy closer to their location

Profile of respondent

